Information about community transport schemes for people living in the Horsham District

The majority of community transport schemes featured in this guide are for people living in the Horsham District who find it difficult, for any reason, to use public transport.

Voluntary car schemes will take you to a range of medical and healthcare appointments if you are unable to get there yourself.

Horsham District Community Transport, operating in partnership with Age UK Horsham, is a door-to-door transport service that operates wheelchair friendly minibuses. It is for those who have difficulty using public transport and/or private cars, and can take you to day centres, shops, healthcare appointments and social activities.

Community Minibus Associations provide regular services for local shopping, trips to town or supermarkets and in some cases social outings and local community activities.

Some schemes have fixed fares while others just ask for a realistic contribution towards the cost of the journey.

Most schemes offer flexible availability, so it is best to call and discuss your requirements via the numbers in this guide.

Please also note that some schemes are only available to take bookings Monday to Friday between 9am – 12noon. You may be required to leave a message. It is also recommended that you book as early as possible, since some schemes require at least one weeks’ notice.
**Ashington**

**Ashington Community Minibus**
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups across all the communities in the region are welcome.

**Contact:** Rita 01903 893965  
**Website:** www.westsussexminibus.org.uk/ashington  
**Availability:** Monday to Friday

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**Amberley**

**Amberley Good Neighbour Emergency Service (AGNES)**
A community car scheme providing transport to health and care appointments for the residents of the parish of Amberley. AGNES can also provide transport to those visiting friends and family in hospital.

**Contact:** Jenny Toynbee 01798 831114  
**Hazel Allinson 01798 831159**

**Village Bus of Amberley and Slindon**
Community bus open to the general public, which operates scheduled bus routes. The timetable is published in the parish magazine and also on their website.

**Contact:** David Slee 01243 814604  
**Website:** www.slindon.com

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**Billingshurst**

**Barns Green Help Scheme**
Community car service available for residents of Barns Green for healthcare appointments and collecting prescriptions.

**Contact:** Carol Shepherd 01403 730001  
**Daphne Lindfield 01403 791258**  
**Website:** www.barnsgreen.org.uk

**Billilinks**
Shared taxi scheme operated by Jake’s Cars in Billingshurst, serving the villages around Billingshurst from Plaistow to Coolham including Balls Cross, Coneyhurst, Dragons Green, Ifold, Kirdford, Loxwood, Plaistow, Shipley and Wisborough Green.

Provides access to shops, countryside attractions, leisure facilities, doctors, onward public transport, adult education, evenings out and more. All journeys must be booked a day in advance and costs £2 per passenger per journey. There is a set schedule, running every two hours throughout the day. The service can accommodate folding wheelchairs and luggage.

**Contact:** 01403 786818  
**Availability:** Monday to Sunday 8am – 6pm

**Billingshurst Community Transport**
A transport scheme available for the elderly, disabled and frail residents of Billingshurst, Ifold, Kirdford, Loxwood, Plaistow and Shipley.

**Contact:** Gill Willett 01403 787696  
**Availability:** Monday to Friday
Billingshurst continued

**Billingshurst Community Minibus**
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups across all the communities in the region are welcome.

Contact: 01403 784428  
Website: www.westsussexminibus.org.uk/billingshurst  
Email: billingshurst.minibus@btinternet.com

**Henfield**

**Bluebird Community Partnership**
Provides transport services including Dial-A-Ride excursions and shopping trips to anyone, regardless of age, who is rurally isolated, infirm or disabled. Areas covered within the district including Henfield, Blackstone, Woodmancote, Small Dole, Upper Beeding, Steyning, Ashurst, Partridge Green and Shermanbury.

Contact: 01444 473919  
Website: www.bluebirdcommunitypartnership.co.uk  
Email: enquiry@ctsussex.org.uk  
Availability: Monday to Friday 9.30am – 2pm

**Henfield Medical Centre Link**
Provides transport to hospital, medical and dental appointments for people in Henfield, Small Dole, Woodmancote, Shermanbury, Partridge Green and neighbouring villages who do not have other transport available to them. A donation is requested to cover the cost of fuel.

Contact to arrange transport: Ann Clayden 01273 494885  
Mary Holder 01273 492351  
Wynn Saunders 01273 495910  
General enquiries: Peter J Bates 01273 493172  
Email: jandpbates@gmail.com

**Horsham**

**Horsham Area Community Car Scheme (HACCS)**
An affordable transport service for people who are unable to use public transport due to disability or frailty. The service provides a wide range of journeys including hospital trips and holidays. Clients must first register with the scheme and at least two days’ notice for bookings is required. The service is run entirely by volunteers.

Contact: 01403 250202  
Availability: Monday to Friday

**Horsham District Community Transport**
A door-to-door transport scheme for people who have difficulty using public transport and/or private cars. All vehicles are wheelchair accessible and services include Dial-A-Ride, scheduled shopping routes, regular excursions and day trips, and group hire for local community groups, schools and clubs. Journeys must be booked in advance. HDCT works in partnership with Age UK Horsham District.

Contact: 01403 754206 or 01403 268848  
Email: hdctinfo@gmail.com  
Availability: Monday to Friday 9am – 5pm

**Horsham Shopmobility**
Provides a selection of manual and powered wheelchairs along with motorised scooters to anyone, regardless of age, who has problems walking around Horsham Town Centre, giving them greater independence and access to the shopping areas and leisure facilities.

Available to those people with limited mobility due to a permanent or temporary disability, frailty, accident or illness. Users MUST pre-register with Shopmobility to use the service, via the telephone number below.

Contact: 01403 249015  
Availability: Sunday to Friday 10am – 4pm and Saturday 9am – 4.30pm
Lower Beeding

Handcross District Community Bus
Fully accessible community bus service open to the general public, which operates scheduled bus routes. Goes to and from Horsham via Lower Beeding.
Contact: 01444 400212
Website: www.handcrosscommunitybus.co.uk
Availability: Monday, Wednesday, Thursday and Friday

Pulborough

Coldwaltham Village Help Scheme
A community car scheme providing transport to medical appointments for the residents of Coldwaltham, Hardham and Watersfield. Please note unable to take wheelchairs.
Contact: Mrs P Streeter 01798 873868

Pulborough Community Transport
A community car scheme providing transport to essential appointments such as hospitals, doctors and dentists for adult residents of Pulborough, West Chiltington, Nutbourne and Fittleworth who have mobility problems. A wheelchair-accessible vehicle is also available.
Contact: 01798 875600 or Christine 07591 258409
Website: www.pulborough.org/organisations/pulborough-district-community-care-association
Availability: Monday to Friday

Pulborough Community Minibus
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups across all the communities in the region are welcome.
Contact: Stephen Keating 01798 669027
Website: www.westsussexminibus.org.uk/pulborough
Availability: Monday to Saturday

Slindfold

Slindfold Help Scheme
Voluntary community car scheme for Slindfold residents providing transport to medical appointments and any hospital not serviced by a hospital car service.
Contact: Angela Angel 01403 790285

Slindfold Minibus Club
Community scheme providing transport for shopping, social outings and community activities for the residents of Slindfold and surrounding areas.
Contact: John Burrell 01403 790477

Steyning

Steyning and District Good Neighbours Association
A service available to transport anyone, including the elderly and disabled, to the Health Centre, Hospitals and other medical appointments, together with any activity which enhances well-being. The Association is run by volunteers.
Contact: Duty Coordinator 01903 816181

Steyning Community Minibus
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups across all the communities in the region are welcome.
Contact: 01903 815433 or 01903 812141
Website: www.westsussexminibus.org.uk/steyning
Availability: Monday to Friday
Community Transport Schemes in the Horsham District

Storrington

Storrington Area Help Scheme
A voluntary organisation for those requiring help with transport to medical appointments. Not a taxi service, but offers essential transport to hospitals, doctors’ surgeries, opticians, and other medical appointments. A contribution towards mileage costs is appreciated.

Contact: 01903 742124
Website: www.storrington.org.uk/travel/community-transport
Availability: Monday to Friday 9am – 5pm

Storrington Community Minibus
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups across all the communities in the region are welcome.

Contact: 01903 740282
Website: www.westsussexminibus.org.uk/storrington
Availability: Monday to Friday

Wisborough Green

Wisborough Green Community Transport
Operating under The Community Minibus Association (West Sussex). A registered charity for the community, run entirely by unpaid volunteers. Minibuses take people from their homes to shopping centres, lunch clubs, seaside locations, and organised social events, as well as special excursions. All age groups in the region are welcome.

Contact: Brenda 01403 701076
Website: www.westsussexminibus.org.uk/wisborough-green
Availability: Tuesday to Friday

Hospital Transport

SCAS Non-Emergency Patient Transport Service (NEPTS)
South Central Ambulance Service patient transport service for individuals requiring hospital transport for outpatient clinics, admission or discharge from hospital wards or life-saving treatments, such as chemotherapy, renal dialysis and DVT treatment. The service is intended for patients who are unable to make their own travel arrangements due to their clinical condition. The service operates throughout Sussex, Surrey and Hampshire.

Contact: 0300 123 9841 (Bookings) or 0300 790 0143 (Cancellations)
Website: www.scas.nhs.uk/our-services/non-emergency-patient-transport-service
Availability: Monday to Saturday 7am – 8pm and Sunday 8am – 5pm

St John Ambulance – South East Ambulance Services
St John Ambulance non-emergency patient transport service. Offering transport to and from hospitals, clinics and care homes. Outpatient visits. Capability to accommodate bedridden patients or those with limited mobility.

Contact: 0303 003 0101 (Option 3)
Email: south-east-ambulance@sja.org.uk
Availability: Monday to Friday 7am – 6pm
<table>
<thead>
<tr>
<th>Hospitals</th>
<th>Telephone and Website</th>
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<tbody>
<tr>
<td><strong>Crawley Hospital</strong></td>
<td>01293 600300 / <a href="http://www.surreyandsussex.nhs.uk">www.surreyandsussex.nhs.uk</a></td>
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<tr>
<td>West Green Drive, Crawley, West Sussex, RH11 7DH</td>
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<tr>
<td><strong>East Surrey Hospital</strong></td>
<td>01737 768511 / <a href="http://www.surreyandsussex.nhs.uk">www.surreyandsussex.nhs.uk</a></td>
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<tr>
<td>Canada Avenue, Redhill, Surrey, RH1 5RH</td>
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<tr>
<td><strong>Horsham Hospital</strong></td>
<td>01403 227000 / <a href="http://www.sussexcommunity.nhs.uk">www.sussexcommunity.nhs.uk</a></td>
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<tr>
<td>Hurst Road, Horsham, West Sussex, RH12 2DR</td>
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<tr>
<td><strong>Hurstwood Park Regional Centre for Neurosciences</strong></td>
<td>01444 441881 / <a href="http://www.bsuh.nhs.uk">www.bsuh.nhs.uk</a></td>
</tr>
<tr>
<td>Lewes Road, Haywards Heath, West Sussex, RH16 4EX</td>
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<tr>
<td><strong>Princess Royal Hospital</strong></td>
<td>01444 441881 / <a href="http://www.bsuh.nhs.uk">www.bsuh.nhs.uk</a></td>
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<tr>
<td>Lewes Road, Haywards Heath, West Sussex, RH16 4EX</td>
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<tr>
<td><strong>Queen Victoria Hospital</strong></td>
<td>01342 414000 / <a href="http://www.qvh.nhs.uk">www.qvh.nhs.uk</a></td>
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<tr>
<td>Holtye Road, East Grinstead, West Sussex, RH19 3DZ</td>
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<tr>
<td><strong>Royal Alexandra Children's Hospital</strong></td>
<td>01273 696955 / <a href="http://www.bsuh.nhs.uk">www.bsuh.nhs.uk</a></td>
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<tr>
<td>Eastern Road, Brighton, East Sussex, BN2 5BE</td>
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<tr>
<td><strong>Royal Surrey County Hospital</strong></td>
<td>01483 571122 / <a href="http://www.royalsurrey.nhs.uk">www.royalsurrey.nhs.uk</a></td>
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<tr>
<td>Egerton Road, Guildford, Surrey, GU2 7XX</td>
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<tr>
<td><strong>Royal Sussex County Hospital</strong></td>
<td>01273 696955 / <a href="http://www.bsuh.nhs.uk">www.bsuh.nhs.uk</a></td>
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<tr>
<td>Eastern Road, Brighton, East Sussex, BN2 5BE</td>
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<tr>
<td><strong>Southlands Hospital</strong></td>
<td>01903 205111 / <a href="http://www.westernsussexhospitals.nhs.uk">www.westernsussexhospitals.nhs.uk</a></td>
</tr>
<tr>
<td>Upper Shoreham Road, Shoreham-By-Sea, West Sussex, BN43 6TQ</td>
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<tr>
<td><strong>St Richards Hospital</strong></td>
<td>01243 788122 / <a href="http://www.westernsussexhospitals.nhs.uk">www.westernsussexhospitals.nhs.uk</a></td>
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<tr>
<td>Spitalfield Lane, Chichester, West Sussex, PO19 6SE</td>
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<tr>
<td><strong>Sussex Eye Hospital</strong></td>
<td>01273 696955 / <a href="http://www.bsuh.nhs.uk">www.bsuh.nhs.uk</a></td>
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<tr>
<td>Eastern Road, Brighton, East Sussex, BN2 5BF</td>
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<tr>
<td><strong>Worthing Hospital</strong></td>
<td>01903 205111 / <a href="http://www.westernsussexhospitals.nhs.uk">www.westernsussexhospitals.nhs.uk</a></td>
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<tr>
<td>Lyndhurst Road, Worthing, West Sussex, BN11 2DH</td>
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Community Transport Schemes in the Horsham District
General Transport Services

Blue Badge Parking Scheme
The Blue Badge Parking scheme helps you to park closer to your destination if you’re disabled. To find out if you are eligible and to apply contact the Initial Enquiry Support Service.

Telephone: 0343 100 1000
Website: www.gov.uk/apply-blue-badge

English National Concessionary Travel Scheme (West Sussex)
Concessionary off-peak bus travel is free for older people and disabled people living in West Sussex. To apply for a new bus pass or railcard, or if you have any queries about your current pass, contact the information line.

Telephone: 03302 226222
Email: buspass@westsussex.gov.uk
Address: West Sussex Bus Pass, PO Box 212, Waterlooville, Hants, PO7 6ZN
Website: www.westsussex.gov.uk

National Rail Enquiries
Telephone: 03457 484950
Website: www.nationalrail.co.uk

PLUSBUS
Integrated train and bus ticket available when booking your train ticket through Traveline.

Website: www.plusbus.info

Sussex Safer Roads Partnership (SSRP)
An information resource which can provide older motorists with practical advice to help them stay safer on the roads for longer, or manage the transition into retiring from driving altogether. An information booklet can be downloaded from the website.

Telephone: 01273 465175
Website: www.sussexsaferroads.gov.uk

Traveline
Information on how to plan your journey, using the bus and train. Calls cost 12p per minute (plus any charges your network provider makes).

Telephone: 08712 002233
Website: www.traveline.info

Data accurate at the time of collaboration: 29 January 2018